

Website Terms of Service and Disclaimers

Effective Date: June 15, 2025

1. Acceptance of Terms. By accessing or using this Medican Service Company Website (“Website”), you agree to be bound by these Terms of Service (“Terms”) and our Privacy Policy. If you do not agree, do not access or use the Website.

2. Company and Service Description. Medican Service Company USA Inc., a California corporation (“Company”, “we”, “us”, “our”) provides international medical transportation coordination services, including but not limited to Face to Face Consultation with a Specialist within 72 hours of arrival, hospital admission arrangements within the same time frame of 72 hours, team on-site to guide you from arrival to departure, coordination with highly-skilled healthcare professionals with extensive knowledge and expertise in their fields, logistics, and assistance with coordination of financing through personal loans (“Services”). The Website offers general information and does not constitute medical or legal advice.

3. User Eligibility and Conduct. You must be 18 years or older (or the age of majority in your jurisdiction) to use the Website. You agree to use the Website only for lawful purposes and not to:

- Misrepresent your identity;
- Interfere with site functionality;
- Violate any local, national, or international laws.

4. No Medical Advice or Guarantee. The information provided on this Website is for informational purposes only and does not constitute medical advice, diagnosis, or treatment. No physician-patient relationship is created by using this Website. Services are subject to medical clearance, availability, logistical feasibility, and applicable regulations.

5. International Use. We operate globally, and services are subject to compliance with the laws of each jurisdiction. We do not represent that content on the Website is appropriate or available for use in all locations. Users accessing the Website from outside the United States do so at their own risk.

6. Intellectual Property. All content, trademarks, graphics, logos, and service marks are owned by or licensed to the Company. You may not use, copy, or distribute any part of the Website without prior written consent.

7. Third-Party Links. The Website may contain links to third-party websites. We are not responsible for the content or privacy practices of those sites and do not endorse them.

8. Limitation of Liability. To the fullest extent permitted by law, Company disclaims all liability for any direct, indirect, incidental, consequential, or special damages, including

but not limited to personal injury, loss of data, or economic loss arising from your use of the Website or Services, even if advised of the possibility of such damages.

You expressly acknowledge that:

- Medical transport involves inherent risks;
- Services may be affected by factors beyond our control, including weather, customs delays, or governmental restrictions;
- Company is not liable for actions or omissions of third-party providers (e.g., pilots, paramedics, hospital staff).

9. Disclaimers. The Website and Services are provided “AS IS” and “AS AVAILABLE” without any warranties, express or implied. Company disclaims all warranties including merchantability, fitness for a particular purpose, non-infringement, and uninterrupted access. See complete list below.

(i) Medical Advice Disclaimer. The content on this Website is provided for informational purposes only and does not constitute medical advice. No doctor-patient relationship is formed by using this Website. Always consult a licensed healthcare provider for medical care and decisions.

(ii) Service Availability Disclaimer. All services are subject to availability, medical clearance, operational feasibility, and compliance with applicable laws and regulations in the destination and origin countries.

(iii) No Guarantee of Outcome Disclaimer. We make no representations or warranties regarding the success, timing, safety, or outcomes of any transport or medical service. All transport involves inherent risks and uncertainties.

(iv) Emergency Use Disclaimer. This Website is not intended for use in medical emergencies. If you are experiencing a medical emergency, call emergency services immediately.

(v) Third-Party Provider Disclaimer. Our services may involve coordination with third-party service providers (e.g., hospitals, air ambulance carriers, ground transport teams). We are not responsible for the actions, omissions, or performance of any third-party providers or associated financial institutions.

(vi) Jurisdictional Disclaimer. Users accessing this site from outside the United States do so at their own initiative and are responsible for compliance with local laws. Services may not be available in all countries.

(vii) Data and Privacy Disclaimer. While we take reasonable measures to safeguard personal data, we cannot guarantee the security of data transmitted over the internet. Please review our Privacy Policy for more information.

(viii) Insurance Disclaimer. Our services are not a substitute for medical or travel insurance. Clients are responsible for securing appropriate coverage and verifying whether services are covered by any existing policy.

(ix) Limitations of Liability Disclaimer. To the maximum extent permitted by law, we disclaim all liability for direct, indirect, incidental, consequential, or special damages arising out of or related to your use of this Website or services.

(x) No Warranties Disclaimer. This Website and services are provided 'as is' without warranties of any kind, express or implied, including warranties of merchantability, fitness for a particular purpose, or non-infringement.

(xi) Travel Disruption Disclaimer. Transport times and logistics may be affected by weather, border delays, customs requirements, or other factors beyond our control. We are not responsible for delays caused by such events.

(xii) Content Accuracy Disclaimer. We make efforts to ensure the information on this site is accurate and up to date, but we do not guarantee the completeness, reliability, or accuracy of any content.

(xiii) Cookies and Tracking Technologies Disclaimer. This Website uses cookies and other tracking technologies to enhance user experience and analyze site traffic. By using the site, you consent to such use.

(xiv) Legal and Regulatory Disclaimer. Nothing on this Website constitutes legal advice. Users should consult appropriate professionals regarding regulatory compliance, licensing, and jurisdictional requirements for medical transport.

10. Indemnification. You agree to indemnify and hold harmless the Company, its affiliates, officers, directors, employees, and agents from any claims, losses, or damages (including attorney's fees) arising from your use of the Website, violation of these Terms, or infringement of any rights.

11. Governing Law and Jurisdiction. These Terms shall be governed by the laws of the State of California, without regard to its conflict of law principles. Any disputes shall be resolved exclusively in the courts of the State of California.

12. Modifications to Terms. We may modify these Terms at any time. Your continued use of the Website after changes are posted constitutes acceptance of the revised Terms.

13. Contact Information. If you have any questions about these Terms, please contact:
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Wilshire Boulevard, Beverly Hills, CA, 90210.
Email: usassist@medicanservicecompany.com